

# **Help Desk Manager's Crash Course By Phil Gerbyshak**

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Aug 16, 2009 Transcript of "Help Desk Manager s Crash Course" HELP DESK MANAGER S CRASH COURSE Phil Gerbyshak HDI Midwest Regional Director President, Make IT

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Nov 15, 2012 Phil Gerbyshak is the chief connections Phil worked in IT Phil authored Service Desk Manager's Crash Course to help service desk

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Phil Gerbyshak is the author of 10 Ways to Make It Great! (3.40 avg rating, 5 ratings, 2 reviews, published 2006), Help Desk Manager's Crash Course (2.25

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2010 at 3 PM EDT will be an interview with Phil Gerbyshak (@PhilGerb, LinkedIn). Phil Phil Gerbyshak Make It Great! Help Desk Manager s Crash Course

### **About - the management experts**

The Management Experts Phil has Phil Gerbyshak. Founder, The Management Experts. He is the coauthor of the book Help Desk Manager s Crash Course and

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## **About phil - helpdesk crash course**

Helpdesk Crash Course. Home; 5 Words about Phil Gerbyshak. His daily responsibilities include managing the internal and external Help Desk for a company

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The purpose of this group is to aid Support and HelpDesk Managers to become better leaders and great managers through the educational material provided by Phil

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Phil Gerbyshak is a Vice President of Information Help Desk Manager's Crash Course www Phil's work building relationships using blogs was

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